

Draft MINUTES OF THE
MISSISSIPPI ELECTRONIC GOVERNMENT OVERSIGHT COMMITTEE
APRIL 21, 2020

COMMITTEE MEMBERS PRESENT:

MS Department of Information Technology Services
MS Department of Revenue
MS Department of Finance and Administration
MS Department of Public Safety
MS Office of the State Auditor
MS Secretary of State's Office
MS State Treasurer

Craig Orgeron, Chairman
Mickey Yates, Vice-Chairman
Jim Hurst
Clay Johnston
Samantha Atkinson
Michael Pantin
David McRae

OTHERS PRESENT:

MS Department of Finance and Administration
MS Department of Information Technology Services
MS Department of Information Technology Services
MS Department of Information Technology Services
MS Department of Information Technology Services
MS Department of Information Technology Services
Mississippi Interactive
Mississippi Interactive
The Clay Firm

Brandi King
Michele Blocker
Debra Brown
David Johnson
John McManus
Katie White
Renee Murray
Drew Levanway
Spencer Jones
Karen Newman

Dr. Craig Orgeron called the meeting to order.

Dr. Craig Orgeron called for a motion to approve the minutes of the February 18, 2020 meeting if no changes were needed. Ms. Samantha Atkinson made the motion to accept the minutes, it was seconded by Mr. David McRae. The motion passed with none opposed.

Mr. Drew Levanway presented the Portal Highlights and Current Projects portion of the EOC reports:

- The Town of Mathiston introduced their first online applications to include Building Permitting, QuickPay, Water and Garbage Service Requests and Water Bill Payments.
- The Mississippi Department of Public Safety (DPS) introduced a significant enhancement to online Driver's License and ID card services that enables Mississippians to change their address online providing yet another way for Mississippians to skip the line.
- The Town of Monticello launched a new website utilizing MSI's Drupal Magnolia Template. The newly launched site gives the town a new platform for citizens and visitors to find out more of what's happening around the town. It also gives Monticello a dedicated place to inform their constituents of important information about city government.
- MSI launched a new payment service for the Mississippi Secretary of State (SOS). The service allows lobbyists registered in the State of Mississippi to pay fees or fines associated with late report filings from previous years. The application gives the SOS office the functionality to view online submissions via a secure login admin panel, as well as full financial reporting.

- Coronavirus.MS.gov was launched to serve as the central hub for COVID-19 information with real-time updates on the latest recommendations from the Mississippi State Department of Health and Executive Orders from Governor Reeves. Over 23,000 people visited the site in March alone.
- MISSI, the State's chatbot, was enhanced to provide quick access to COVID-19 information on school closures, coronavirus testing, and the latest guidance from state agencies with access to information 24/7. MISSI fielded 1,158 questions around the coronavirus in the last two weeks of March.
- MSI assisted the State Department of Health to quickly scale their emergency preparedness mobile application, MS Ready, to account for the increase in needed citizen communications. The mobile alerts and emergency preparedness application, built by MSI, is now equipped to send daily COVID-19 alerts about real-time push notifications detailing the latest in Mississippi's response. In the past month, the application saw significant adoption increase with downloads in March topping 13,900, compared to 223 in February. The State Department of Health has utilized the service to send over 430,000 push notifications about Mississippi's COVID-19 posture.
- The Mississippi Department of Transportation (MDOT) and MSI recently completed the first phase of an MDOT Traffic Mobile Application update. Phase one included a major update to the initial onboarding/sign in, no longer requiring users to create an account to access the innovative features within the app. Since the initial release of MDOT Traffic 2.0 the application is nearing 50,000 downloads with a 4.5-star rating in the mobile app stores.
- With the 2020 Turkey season starting in the month of March, the Mississippi Department of Wildlife, Fisheries & Parks (MDWFP) saw a 24% increase in license sales when compared to the same time frame in 2019.

Projects presented for Prioritization Approval:

- Mississippi Supreme Court – Bar Admission Payments
- Mississippi State Board of Nursing – ONW Scholarship Application

Mr. Levanway presented the financial reports covering activities since the last meeting.

Dr. Orgeron asked for a motion to approve the project queue. Mr. Clay Johnston moved approval of the queue. The motion was seconded by Ms. Samantha Atkinson, and the motion carried with none opposed.

Next, Mr. Levanway presented plans for the upgrade to the State's Official Website, Mississippi.gov targeted to launch in late May or early June.

Ms. Renée Murray presented an overview of the scheduled procurement project to rebid the E-Government program contract.

Dr. Orgeron opened the floor for nominations for Committee Chairman and Vice-Chairman. Ms. Atkinson made a motion that the current Chairman and Vice-Chairman remain in office. The motion was seconded by Mr. Clay Johnston and carried unanimously.

The next meeting is scheduled for June 16, 2020.

The meeting was adjourned.

Craig P. Orgeron, Ph.D., Chairman

Mickey Yates, Vice-Chairman